



M. TONI HARTONO

Cianjur, 10 Juli 1978

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Objective

- As Strategic Partners of Business Unit/Operational/Functional leaders to cascade Policies & Strategy Deployment which enables to show effectively & eventually support leaders achieve their objective
- Experience in Effective Institutionalize Management System & Business Process Reengineering in many types of industry (Retail, Garment, Textile, FMCG, Pharma, IT)
- Experience in Management Improvement at each organization level.
- Experience in Balance Scorecard Implementation
- Experience in Service Quality Implementation

Educational Background & Profesional Qualifications

Formal Education

2011 - 2011

Executive Development Program

Major : Management

PPM Management

1996 - 2003

Engineering Degree

Major : Information Engineering

STMIK Bandung

1993 - 1996

Vocational Secondary School

Major : Electrical Engineering

STEKMAL

Professional Qualification

2017

Certified ISO 9001:2015 Lead Auditor

2015

Six Sigma Green Belt – Neville Clark

2013

Certified Process Professional - BP Group

2011

Certified ISO 9001:2008 Lead Auditor - IRCA

2008

Certificate of Finance & Administration Management - C&G

2005

Certificate of Personal/Human Resource Management - LC

Training & Development

Feb 2013

Public Speaking - London School of Public Relations

March 2011

Lean Six Sigma - Jababeka

April 2011

Planning & Execution- PQM

November 2010

Problem Solving- PQM

August 2009

Leadership for New Manager – Quantum Leadership

February – July 2008

Supply Chain Management – Star Performa

July – November 2007

Business Planning, Policy Management & Activity Management – Star Performa

July 2006

Competence & KPI Based Performance Management – Aida Consult.

February 2006

Process Management System - CCDv

December 2005

Balanced Scorecard

November 2005

Management People Effectively

Working Experience

PT. Mega Perintis Tbk.

November 2018 – Present

Corporate Planning & Services

Quality Department

Responsible for :

- ✓ Managing Strategy Deployment and Alignment of Company Strategies combines with Balanced Scorecard into Division Scorecard
- ✓ Cascade Policy Management from Corporate & Strategic Business Unit in to Department Level
- ✓ Activity Deployment & Organization Alignment (Vertical & Horizontal)
- ✓ Assess the system required based on customer requirement, regulatory requirement (i.e. ISO 9001, IDX, OJK), company objective and internal improvement
- ✓ Integrated the process, responsibility and the output to ensure that the Management System is effective, efficient, and support the company objective
- ✓ Measure the effectiveness of Management System based on Internal Audit, External Audit, Customer Satisfaction Survey and Resources Productivity.
- ✓ Managing Internal Audit and Designing Audit Program based on Risk Management
- ✓ Managing Continuous Improvement Program to assure short-term and long-term Company Strategies are both Achieve and Accomplished
- ✓ Maintain Data Integrity to ensure Single View Database & the Big Data more optimized.
- ✓ Develop Service Quality Framework and designing the Service Quality Program.

PT. Ferron Par Pharmaceuticals

Jan 2016 – October 2018

Quality System, Compliance & Training Manager

Quality Department

Responsible for :

- ✓ Assess the system required based on customer requirement, regulatory requirement (i.e. ISO 9001, cGMP, SJH), company objective and internal improvement
- ✓ Integrated the process, responsibility and the output to ensure that the Management System is effective, efficient, and support the company objective
- ✓ Measure the effectiveness of Management System based on Internal Audit, External Audit, Customer Satisfaction Survey and Resources Productivity.
- ✓ Ensure all the systems are integrated to minimize the break point
- ✓ Build the Management Improvement such as 5S, Quality Control System, Suggestion System, Cross Functional Team in order to realized continuous improvement in each organization level
- ✓ As a Project Champion Team (Service Quality) that responsible to design Strategic Service Intent, and cascade into process & people development through measurement & tracking system.
- ✓ Build and manage Training & Development Program throughout GMP Training, Technical Training, etc.
- ✓ As Internal Audit Halal Coordinator (KAHI) in the Halal Management Team.

PT. Ferron Par Pharmaceuticals

July 2009 – December 2015

System Development Manager

Quality Department

Responsible for :

- ✓ Assess the system required based on customer requirement, regulatory requirement (i.e. ISO 9001, cGMP, SJH), company objective and internal improvement
- ✓ Integrated the process, responsibility and the output to ensure that the Management System is effective, efficient, and support the company objective
- ✓ Measure the effectiveness of Management System based on Internal Audit, External Audit, Customer Satisfaction Survey and Resources Productivity.
- ✓ Ensure all the systems are integrated to minimize the break point

PT. SNS Group

September 2007 – July 2009

PDCA Coordinator

PDCA Department.

Responsible for :

- ✓ Coordinate Strategy Deployment and Alignment of Company Strategies combines with Balanced Scorecard into Division Scorecard
- ✓ Cascade Policy Management from Company Level in to Section Level
- ✓ Develop Business Plan Sales Operation, Human Capital, Logistic, Business Development and Market Development.
- ✓ Activity Deployment & Organization Alignment (Vertical & Horizontal)
- ✓ TQM Implementation (Improvement Culture) for Continuous Quality Improvement (Quality Control Circle/Small Group Activity) to assure short-term and long-term Company Strategies are both Achieve and Accomplished
- ✓ Partners of Functional & Operational Leaders to Achieve their Objective

July 2006 – September 2007

Project Implementator (Depo Excellence Program)

The Wining Team Project

Responsible for :

- ✓ Develop Process Management System
- ✓ Develop Standard Operational Procedure
- ✓ Develop System Operational Depo Guidance
- ✓ Implementing System Operational Depo to Operational Team
- ✓ Increase Sales Productivity & Operational Efficiency

Juyi 2005 – July 2006

System Improvement Officer

System Development Department.

Responsible for :

- ✓ Balanced Scorecard Project Implementator
- ✓ Cascading Activity Plan from Company Level to Department Level
- ✓ Develop KPI each Department Level
- ✓ Develop Business Process

PT. Nanco Muda Jaya

January 2005 – July 2005

Follow Up Management

Management System Department.

Responsible for :

- ✓ Management System Project Implementator (Collaborative with Consultant)
- ✓ Collaborative Partner with Production Team to Improve Quality
- ✓ Collaborative Partner with Mechanical Team to Improve Machine Efficiency
- ✓ Manage Management Trainee Class
- ✓ Follow Up Management Policy.

May 2004 – December 2004

Ka. Sie Production & Inventory Planning

Production Department.

Responsible for :

- ✓ Production Planning based on Production Order, Machine Capacity, and Resource.
- ✓ Manage Production Team & Mechanical Team to achieve Production Goal.
- ✓ To Calculate Raw of Material Requirement based on "Motif" & type of Yarn.

November 2003 – May 2004

Ka. Shift Weaving Production

Weaving Tsudakoma

Responsible for :

- ✓ Manage Shift of Production Team & Mechanical Team
- ✓ Supervising Team
- ✓ Execute Production Planning

CV. Marz Computer

March 1999 – November 2003

Sales & Maintenance

Responsible for :

- ✓ Selling of Computer Package
- ✓ Computer Assembling
- ✓ Computer Service & Maintenance

Achievement:

- ❖ Successfully Achieved to Increase Efficiency of Weaving Production from 65% to 87% in Period February – May 2004 at PT. Nanco Muda Jaya.
- ❖ Successfully Repair of Auto Spinning Machine & Increase 22% Production Capacity at PT Nanco Muda Jaya.
- ❖ Successfully Achieved to Develop “Pedoman Operational Depo” & Process Mapping at time line September – November 2006 at PT. SNS Group.
- ❖ Successfully Recovered of Banjar Branch & Increase Operational Productivity in Financial Aspect & Operational Process at time line February – July 2007 at PT. SNS Group.
- ❖ Successfully completed Business Plan & Balance Score Card in 2008 & 2009 for Sales Operation Division, Logistic, Business Development, Marketing Development and Human Capital at PT SNS Group
- ❖ Successfully Created Improvement Management Program (TQM Activities with Small Group Activity (QCC) Growth in each areas and related function in 2008 – 2009 at PT SNS Group
- ❖ Successfully Managed of Management Trainee Program Batch I . PT SNS Group.
- ❖ Successfully achieved ISO 9001:2008 Certificate on November 2009 for PT Ferron Par Pharmaceuticals
- ❖ Successfully achieved EU GMP Certificate from ZAB – Germany on June 2010 for PT Ferron Par Pharmaceuticals
- ❖ Successfully achieved Australian GMP Certificate from TGA – Australia on November 2010 for PT Ferron Par Pharmaceuticals
- ❖ Successfully achieved EU GMP Certificate from MHRA – United Kingdom on Mei 2011 for PT Ferron Par Pharmaceuticals
- ❖ Successfully developed and integrated the system for Validation Cycle System, Safety Health & Environment (SHE) Process, Human Resource Management Process, Finance and Accounting Process, Product Transfer Process, Sales & Marketing Process, Supply Chain Management Process in 2009 – 2012 at PT Ferron Par Pharmaceuticals
- ❖ Successfully created Service Quality Framework for division of Sales & Marketing, Marketing Support, Finance & Accounting, Human Resource, and General Affair in 2011-2012 at PT. Ferron Par Pharmaceuticals.
- ❖ Successfully Developed & Implemented Quality Risk Management at PT. Ferron Par Pharmaceuticals since 2013.
- ❖ Successfully Developed & Implemented “Time Stamp” System (streamline) with IT Team in 2014 at PT. Ferron Par Pharmaceuticals
- ❖ Successfully Developed & Implemented Data Integrity Policy at PT. Ferron Par Pharmaceuticals since 2015.
- ❖ Successfully Developed & Implemented GMP Training Program at PT. Ferron Par Pharmaceuticals since 2015
- ❖ Successfully Led the 5S Team to Implemented 5S Program at PT. Ferron Par Pharmaceuticals since 2016
- ❖ Successfully achieved ISO 9001:2015 Certificate on December 2017 for PT. Ferron Par Pharmaceuticals.

Skills

Software’s:

Microsoft Office
PHP
SQL

Management Tools:

Business Process Management
Quality Management System Auditor
8 Steps 7 Tools (Problem Solving)
Balanced Scorecard
Six Sigma

Interests:

Traveling, Reading

References:

Bpk. Aries Soelistyo
Office Strategic Management Head
PT. SNS Group

Bpk. Yansen Theniko
Direktur PT. Nanco Muda Jaya